



apace 

Keep pace with the modern consumer.

Give them what they expect

**Apace offers shoppers instant
access to their refunds.**



In a hyper-instant world, shoppers no longer accept a wait of days or weeks to see their refunds posted to their card or bank account.

Apace is the bridge solution that refunds them without delay, and then collects the original refund from you, the retailer.

Innovative. Yet Simple.

It's a no-brainer:

Everyone benefits from Apace.

The minimal 1.9% fee* is covered by the customers who wish to see their money refunded without any delay.

*may be as high as 2.5% in some cases.

All of the benefits.
None of the downside.

We know why they want it.

Here's why you should too.

73%

Increased customer loyalty

(Instant refunds enhance repurchase intentions)

84%

Customer satisfaction

(When given the option for instant refunds)

24%

Increased revenue

(Bigger purchases and faster repeat shopping)

30%

Retailer cash flow improvement

(via extended refund period)

In a nutshell - The Apace process

Apace offers two instant refund options:

Duly Instant Refund™

At time of retailer's approval

Early Instant Refund™

At time of drop shipping

Duly Instant Refund™

At time of retailer's approval

This option offers shoppers their refund once the retailer has approved the return request. The customer can expect the refund instantly rather than waiting 5-14 business days.

1

Upon return being accepted, customer requests instant refund through Apace on merchant website or via an email link.

2

Customer provides basic information to Apace. No credit check or screening needed.

3

Customer receives an instant refund into their bank account. Customer deduction of 1.9% included.

Early Instant Refund™

At time of drop shipping

This option offers shoppers their refund prior to the retailer's approval of the return request. The customer can receive the refund as soon as they ship the merchandise.

1

Customer receives a return label and tracking information, and shares information with Apace.

2

Customer provides basic credit information to Apace. This is a light credit check which does not affect credit score.

3

Customer receives an instant refund into their bank account. Customer deduction of 2.9% included.

Apace empowers you to stay on pace.



Negotiable invoice terms



Flexible invoice cycles



Simple and non-intrusive system integration



Detailed transaction information shared



Comprehensive retailer portal included



Network transaction ID for each refund

Confidence

A shopper that knows a return will be instantly refunded is a shopper that is quicker to pull the trigger on a purchase.

Loyalty

By offering them the Apace option and showing you care, brand loyalty will be cemented for customers.

Cash Flow

Not everyone can wait around for funds to come through. Give them what they need as soon as its theirs.

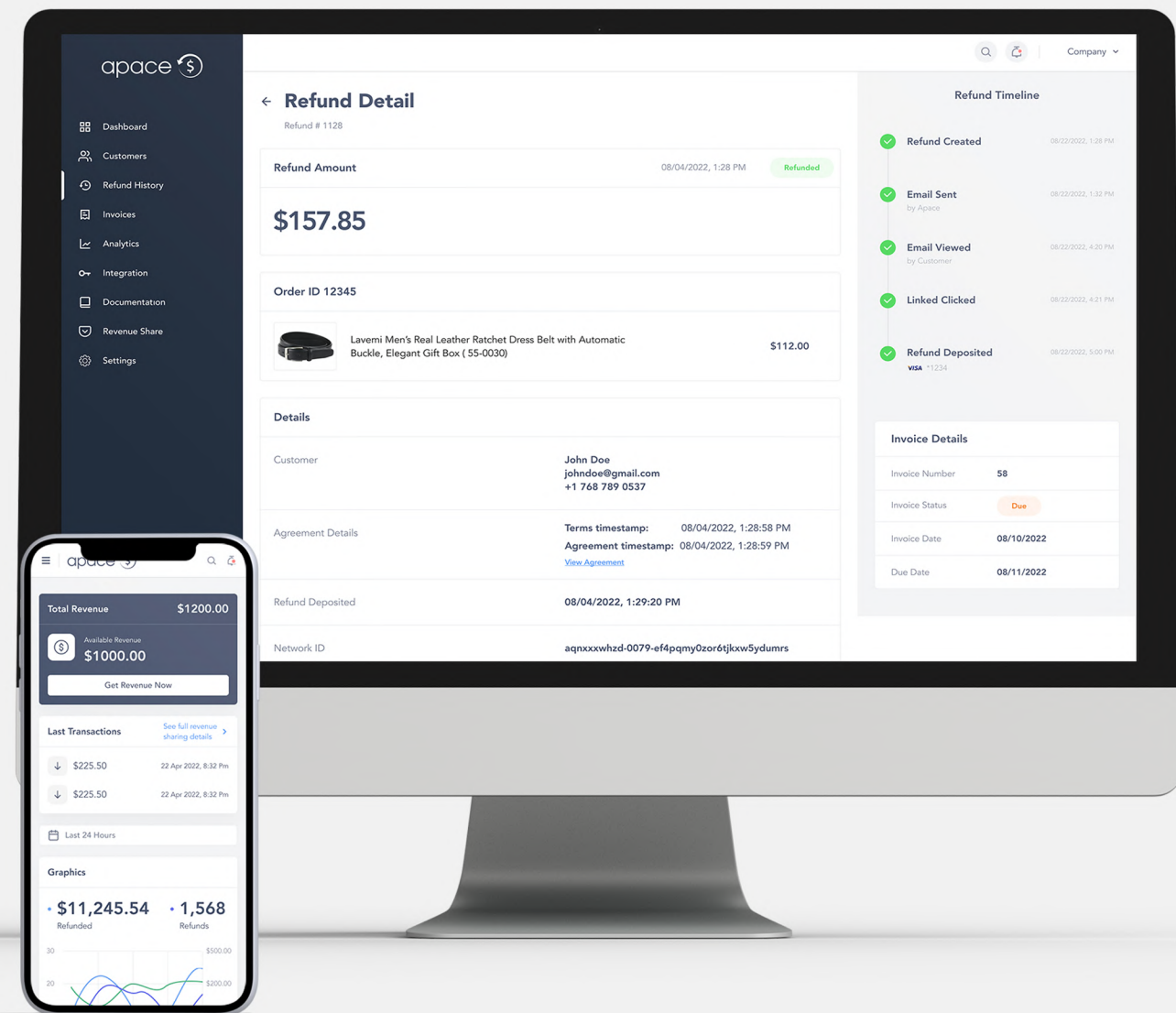
Spending

More money in their pocket is more money that can and will be spent on a subsequent purchase.

Retail Portal

A look at the advanced refund management system.

The intuitive Apace portal allows you to view reports that can be customized or segmented by date, offers detailed access to customer details and controls to disable Apace access, and enables you to create manual refunds, view invoices, review demographic and trend data, and much more.



Partner with Apace.

Join the growing list of retailers who are improving consumer experiences and alleviating cash flow pressures by offering the Apace instant refund option during customer returns.

THE FUTURE IS APACE



apacerefunds.com